

HealthAdvocate



How We Can Help

Your Lifeline for

Navigating the
Healthcare and
Insurance maze



HEALTH
Advocate™

Welcome

Call us with your healthcare and insurance-related problems.

866.695.8622

Health Advocate's services are provided by Personal Health Advocates, typically registered nurses, backed by a team of medical directors and benefits and claims specialists.

Who is covered? You, your spouse, dependent children, parents and parents-in-law.

Your employer or plan sponsor provides all Health Advocate services to you and your eligible family members **at no cost.**



Health **Advocate can help**

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Top Reasons to Call Us

1 Find the right doctors, hospitals, dentists and other leading healthcare providers anywhere in the country.

2 Schedule appointments with providers including hard-to-reach specialists and arrange for specialized treatments and tests.

3 Help resolve insurance claims and assist with negotiating billing and payment arrangements.

4 Assist with eldercare and related healthcare issues facing your parents and parents-in-law.

5 Get cost estimates for procedures to help you make informed decisions.

6 Work with insurance companies to obtain appropriate approvals for needed services.

7 Answer questions about tests, treatments and medications recommended or prescribed by your physician.

8 Assist in the transfer of medical records, X-rays and lab results.

9 Locate and research the newest treatments for a medical condition.

...and much more

Stay Connected



Take a look at the Member Video
www.HealthAdvocate.com/members



Pick up the phone and give us a call
866.695.8622



Send us an email
answers@HealthAdvocate.com

We're not an insurance company

We don't replace your health insurance plan. Instead, we help with your healthcare and insurance-related problems.

Your privacy is protected

Our staff follows careful protocols and complies with all government privacy standards. Your medical and personal information is strictly confidential.

We're here when you need us most

Health Advocate can be accessed 24/7. Normal business hours are Monday-Friday, between 8 am and 9 pm Eastern Time. After hours and during weekends, staff is available for assistance.

Independent. Confidential. Convenient.

Health Advocate is not affiliated with any insurance or third party provider. Health Advocate does not replace health insurance coverage, provide medical care or recommend treatment.



Health Advocate helps you with **healthcare and insurance-related problems**

- Find the right doctors, specialists, hospitals
- Untangle medical bills
- Locate eldercare and support services
- Unlimited calls
- Save time, money and worry



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